

iPad Management Frequently Asked Questions

How is the iPad device managed?

While your iPad is under lease from Newburyport Public Schools, the device will be managed by our mobile device management software called JAMF.

This software allows us to:

- Attach the device to a student name
 - If the device is lost or stolen, we will be able to disable it
 - If the device needs repair through AppleCare, we will be able to provide support
- Install district owned Apps
 - The device comes with some standard apps
 - Additional apps can be downloaded free of charge through the JAMF Student app. You will see the apps available from the NPS store in the resources folder. (e.g., Adobe, Notability, GoodNotes)
- Update system software
 - When a software update is ready to be deployed, it will be pushed through JAMF to all enrolled devices
- Provide network threat protection and internet content filtering
 - [JAMF Safe Internet](#) blocks “unsafe content and malicious attacks such as malware or phishing so that students can learn safely anywhere”
 - These filters allow NPS to be compliant with the Children’s Internet Protection Act (CIPA)

JAMF does NOT allow NPS to see personal data (anything you have placed on the device that has not come through the JAMF management system).

Nor can NPS see calendars, personal or work email, SMS or iMessages, Safari browser history, FaceTime or other phone call logs, personal reminders and notes, or frequency of app use.

What apps are available from NPS?

You can see the apps available from NPS in the JAMF Student app on your iPad. Look for the *Resources* folder.

Can I download apps from the Apple Store?

Yes, you can use your own Apple ID to download Apps.

Will apps that I download show in the JAMF device management system?

Yes, all apps on the device will show on JAMF. But, as noted above, no personal information or information about app use is visible or collected.

What is Apple Classroom?

“Classroom enables teachers to manage student iPad devices and Mac computers in the classroom, helping them guide students through a lesson by opening apps and links for them. Teachers can easily send and receive documents with everyone in the class and keep an eye on the students’ work by viewing their screen.

“**With Classroom, student iPad devices and Mac computers can be managed only in class and no data is stored after a class session ends.** The teacher cannot manage or view student devices outside of class. To ensure transparency when Screen View is active for a student’s screen in class, a notification at the top of their screen indicates that the screen is being viewed. A student may access details of the specific teacher viewing their screen in Settings on their iPad or Mac.” [See Apple Information about Privacy and Security](#)

How is the internet filtered while I am on the NHS campus?

All devices accessing the NPS internet are protected by an additional layer of content filtering and malware protection (beyond JAMF Safe Internet) that is managed through our IT systems.

If you have more questions about the device management system, contact us through the [ticketing system](#) (students) or at support@newburyport.k12.ma.us (parents).